

Date:	31 st January 2018
Classification:	General Release
Title:	Soho Square General Practice
Report of:	Julie Sands, Head of Primary Care, NHS England
Cabinet Member Portfolio	Cabinet Member for Adult Social Services and Public Health
Wards Involved:	All
Policy Context:	All
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1. Executive Summary

- 1.1 This report is to provide a brief overview of an Alternative Medical Services GP contract as used with the Soho Square General Practice. It further provides an update on how the provider is being managed and future patient involvement.

2. Key Matters for the Committee's Consideration

- 2.1 The committee are asked to note the report.

3. Alternative Provider Medical Services (APMS)

- 3.1 Alternative Provider Medical Services (APMS) is a contracting route available to enable NHS England and CCGs (primary care organisations PCOs) to commission or provide primary medical services within their area to the extent that they consider it necessary to meet all reasonable requirements of patients.
- 3.2 The other contractual routes are General Medical Services (GMS) and Personal Medical Services (PMS) contracts.

- 3.3 When any contract terminates or the current provider retires and there is no succession planning in place a new provider will be sought through a procurement process. The contracting route used in this case will always be an APMS contract.
- 3.4 APMS contracts are now in a standard London wide format and are for a period of 5 years, with the option to extend by 5 years, giving a possible maximum of 10 years.
- 3.5 APMS contracts are provided under Directions of the Secretary of State for Health and provide the opportunity for locally negotiated contracts. They allow PCOs to contract with non-NHS bodies, such as voluntary or commercial sector providers, (or with GMS/PMS practices) to supply enhanced and additional primary medical services. PCOs can enter into APMS contracts with any individual or organisation to meet local needs, as long as core NHS values are fully protected and secured.
- 3.6 What services can be provided under APMS?
In common with GMS and PMS, APMS can be used to provide:
- Essential services
 - Additional services where GMS/PMS practices opt-out
 - Enhanced services
 - Out of Hours services
 - A combination of any of the above
- 3.7 In addition an APMS contract may also require the provider to deliver other services commissioned by the CCG such as out of hospital services; it is this which gives an APMS contract its local flavour.
- 3.8 One of the key differences between an APMS contract and the more traditional GMS and PMS forms is the use of Key Performance Indicators (KPIs). These are used to incentivise key areas within the contract using a model of financial reward and penalty. In the case of the London wide contract there is a set of 15 KPIs which cover the following areas:
- Screening Uptake
 - Vaccination & Immunisations
 - Number of patient consultations provided by a GP, Nurse Practitioner, Practice Nurse or Health Care Assistant
 - Patient Voice
- 3.9 In the case of the Soho Square General Practice, it is the bullet point above that relates to the number of consultations that is particularly key to the current situation. The provider has significant scope under the contract in how it may use the different clinicians listed. The contract does specify the percentage of total consultations that may be carried out by each type of clinician and this is monitored contractually each quarter.

- 3.10 NHS England and CLCCG met with the provider (LivingCare) on Monday the 22nd January to discuss the current and proposed arrangements at the surgery and they have until 5pm on Friday 26th January 2018 to provide us with a full written response to our questions around service delivery.
- 3.11 The provider has also agreed to put together a presentation for the patients of the practice to clarify what is actually being proposed for the surgery. Representatives from NHS England and the CCG will also be present at this meeting.
- 3.12 It is hoped that such a meeting will go some way towards settling the large number of rumours that are circulating at present and focus on the reality of what is actually being proposed.

**If you have any queries about this Report or wish to inspect any of the
Background Papers please contact:**

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APPENDICES:

Copy of standard set of London wide KPIs used with APMS contracts